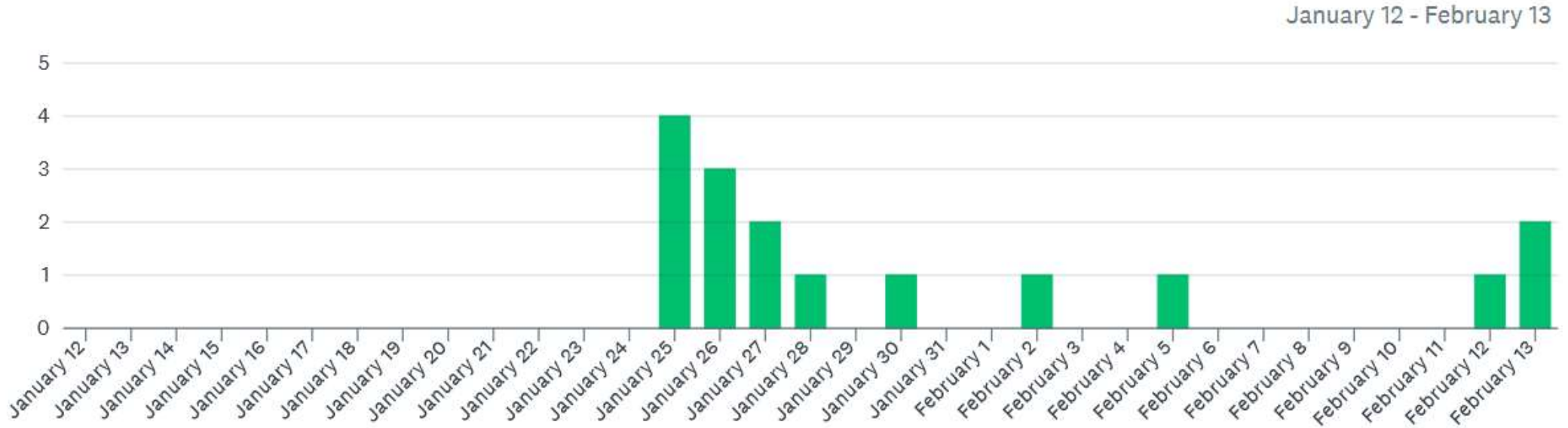


CTT – TREASURER SURVEY

Results and Comments

RESPONDENTS: 16

Responses Volume



Survey Closed 28th February 2023

Q1

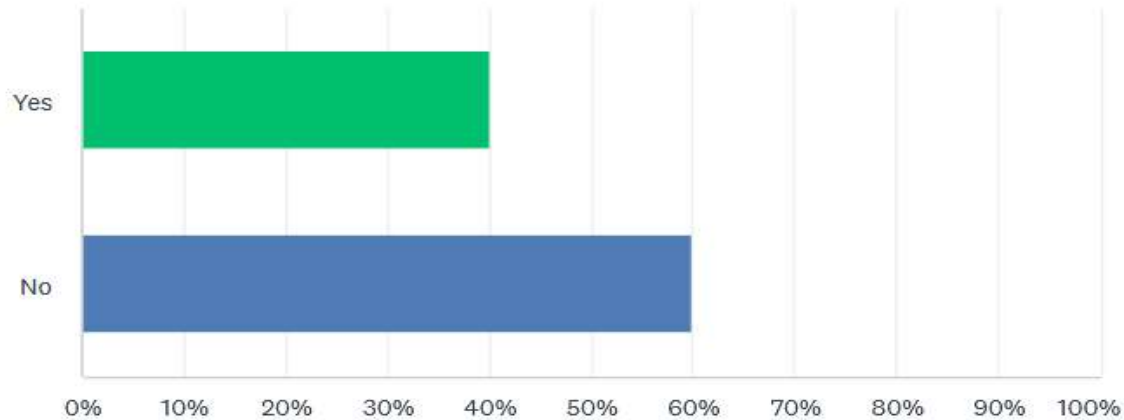


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OPEN EVENTSDoes the District Treasurer think that CTT should now close down the paper Open Event Entry process (Entries and or Events that are paper entry)?

Answered: 15 Skipped: 1



ANSWER CHOICES	RESPONSES
▼ Yes	40.00% 6
▼ No	60.00% 9
TOTAL	15

Q1 Comments:-

I am sure there are still a few members who do not like/trust technology

Some entrants may still prefer this option

Not everybody uses a computer! There will always be riders who wish to pay cash to the event organiser or be reminded that an open event is taking place or need help in completing the relevant paperwork.

It would depend on % figures for paper entries.

I'm against anything that reduces choice. I also feel it should be the choice of the event organiser. Paper entries have very little impact on my workload.

If a couple of paper entries are received, it's no problem to add them to the entry system.

Many of older riders don't want to use online anything

Some folks are still working on paper and we don't want to exclude anyone in the current climate.

It would depend on % figures for paper entries.

Q2 - CLUB EVENTS - Within your District, can the District Treasurer share any reasons for the number of Club Events and/or Club Rides reducing ?

Nothing specific. One club did not promote last year but is doing so this year. A number of clubs have disbanded or resigned.

It has been discussed at an East District committee meeting. Covid, people no longer wishing to volunteer or no longer involved in cycling, riders within a club not wishing to participate in the Time Trial side, volume of vehicle traffic on the road.

Roads are busier, courses are difficult to find, promoters even more difficult to find.

£3 levy makes cost per event high for some people. Indoor training devices are warmer & safer than TTs for some riders.

Events - clubs disbanding, not re-affiliating. Clubs losing racing members and race officials so putting on fewer or zero events. Rides - Fewer club members interested in racing. Racing members ride fewer club events.

We ran a series of club events a few years ago. while we had plenty of helpers, the club racers didn't support it. we often had more riders from outside the club.

Zwift, Strava etc. Also so many members of traditional clubs get poached by sponsored teams that there is no longer a common culture which encouraged less good riders 'having a go' at evening '10s'. more senior riders have not re-appeared following the covid hiatus.

Online entry system for club events making it horrendously difficult and very unwieldy and taking away the spontaneity of riding club events

The main reason for the decline might be clubs trying to find new people to continue running the club events when someone decides they no longer what to run them.

Difficult to find new organisers from clubs and previous promoters have decided to cease running these events.

General loss of interest in time trialling and club membership. Lots of riders out, but not interested in club membership.

Lack of willing organisers. Folks just want to turn up and do the events and put little back in. Cost of living perhaps but when riders are on multi thousand pound bikes it's difficult to say. Zwift, having to be a club member. I'd like to see individual ctt membership being available.

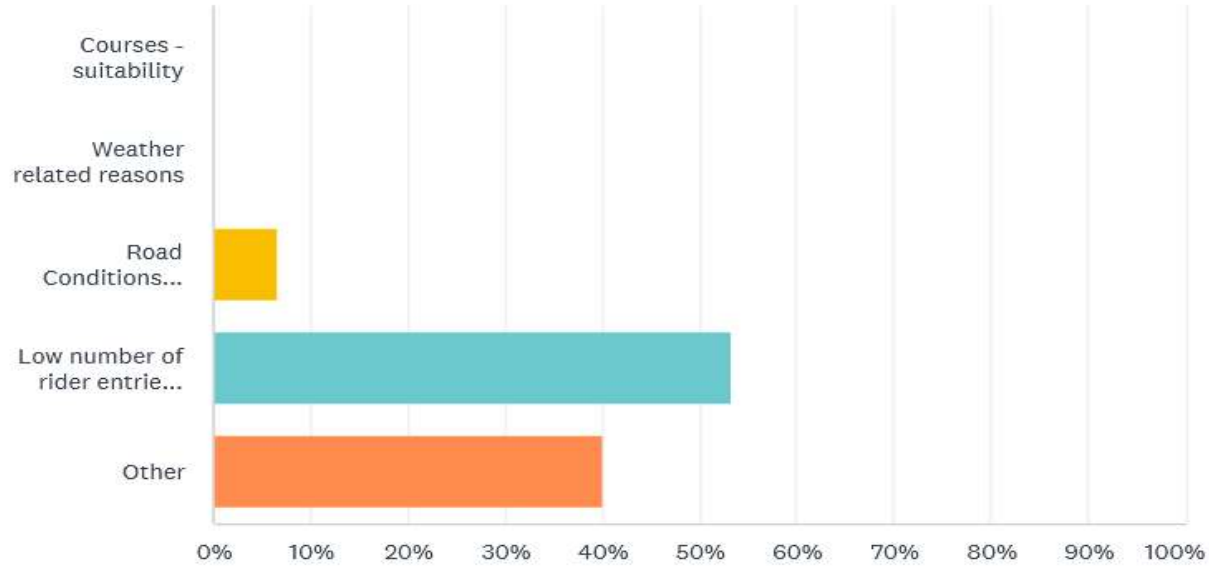
Vicious circle, low entries>disenchanted organisers> fewer events>lower entries.

Like many sporting organisations, lack of organisers for the events. The link between previous participants of events to organisers or volunteers seems to be broken.

Q3

CLUB EVENTS Where clubs within the District have previously promoted Club Events but are no longer doing so, what are the reasons:-

Answered: 15 Skipped: 1



ANSWER CHOICES	RESPONSES
▼ Courses - suitability	0.00% 0
▼ Weather related reasons	0.00% 0
▼ Road Conditions and/or Road Works Issues	6.67% 1
▼ Low number of rider entries so no longer viable to run events	53.33% 8
▼ Other	40.00% 6

Q3 Responses

I think getting marshals and time keepers is becoming more difficult.

Cheaper to run under SC for Scottish clubs.

Lack of promoters.

Lack of suitable officials & increasing demand for marshals.

Evening traffic levels are higher and faster, courses become unviable due to more housing/traffic controls.

Low no. of available courses.

Q4 - CLUB EVENTS - Is there anything additional the District thinks it needs to support promoting more club events ?

The number of clubs running club events in the East District is similar to 2021, it is the number of riders taking part that is down

We circulate clubs with information, often not even receiving a reply.

Training for organisers (an on-line video would help).

London South used to publish a handbook until it became unviable. I am not aware of a single online resource performing the same function i.e. a one-screen answer to the query 'What club events are near me this week?'

Some of the recent changes regarding the use of front and back lights means that some people need to be turned away when they turn up without lights. Maybe this restriction needs to be amended for club events.

Possibly to reduce the levy for club events.

No - they're already good value and accessible, but interest in time trialling is at a low point. Some form of national exposure is needed. How did park runs get so popular?

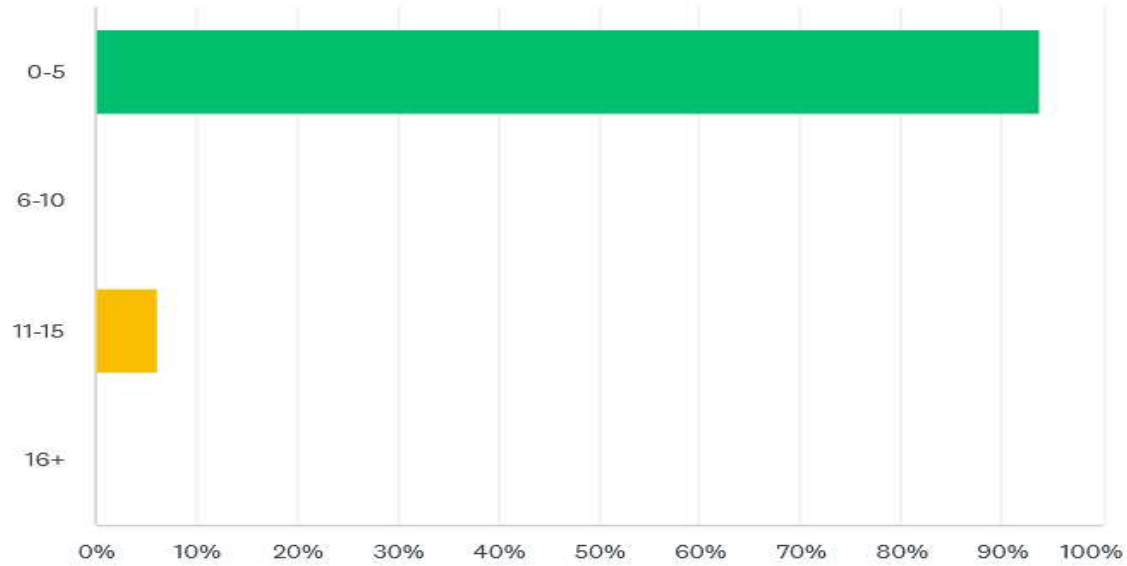
Individual membership and make it widely known

Difficult to see where the organisers and volunteers are to come from.

Q5

AFFILIATION How many queries do you get as District Treasurer with regard to the Advertising Fees / Charges ?

Answered: 16 Skipped: 0



ANSWER CHOICES	RESPONSES
▼ 0-5	93.75% 15
▼ 6-10	0.00% 0
▼ 11-15	6.25% 1
▼ 16+	0.00% 0
TOTAL	16

Q6 – AFFILIATIONS - What types of queries do you get from clubs with regard to the Advertising Fees/Charges ?

Issue with reaffiliating when there membership had lapsed.

Whether advertising fee is applicable

Information on the new charges was sent out as soon as we were aware of them, the only query I received was about whether the rider entry fee was to go up as well.

Does my club/team name constitute advertising?

queries are usually about rejoining fee, usually clubs trying to get out of paying it.

About one per year. Usually a single person setting up a coaching business or similar.

Most of the time it is just to remind clubs that they need to pay the late fee if they do not renew by the end of the year

Despite circulating all clubs at the beginning of December and again after the increase of fees had been announced, 15 of the 61 clubs previously affiliated didn't get back to me at all. Only 2 clubs informed me that they weren't going to affiliate in 2023.

Q7

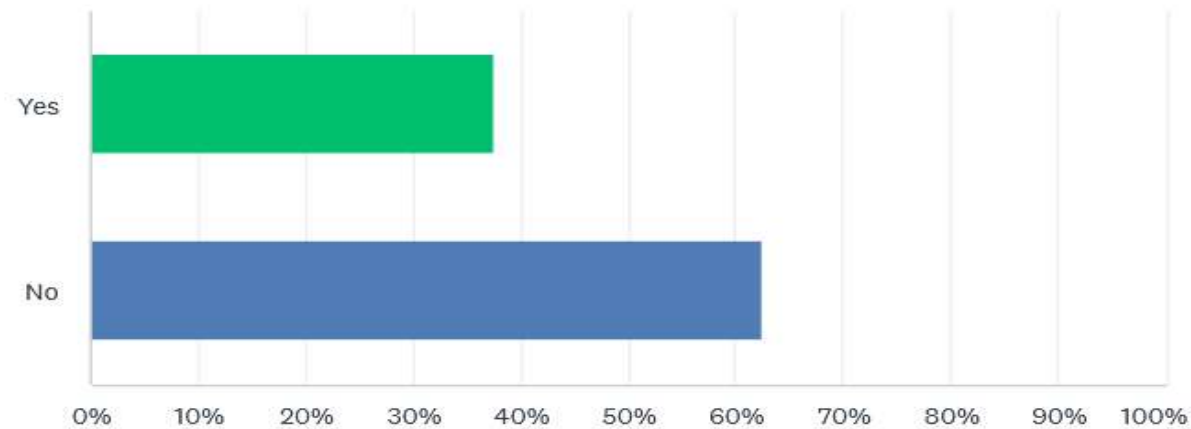


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AFFILIATIONS Does the District Treasurer think that CTT should now close down the paper Affiliation process (Paper forms)?

Answered: 16 Skipped: 0



ANSWER CHOICES	RESPONSES
▼ Yes	37.50% 6
▼ No	62.50% 10
TOTAL	16

Q7 Comments:-

A few clubs still use this as the secretary may not be registered with CTT

Doesn't take too much time to process them, and few clubs inform us of contact changes anyway.

Some club officials lack the IT skills to do this on-line. Also make it easier for club officials to get an ID on the system.

Newer clubs need to be "Talked through" the process. Mistakes including erroneous payments are easily corrected at district level

I am aware that some clubs affiliate online but do not keep details up to date. Also, London South rarely gets a PAPER form. It's usually an emailed form and a bank transfer to the District bank account. The email exchanges (almost always very friendly) that I have with club officials about affiliations and club event levies are often the only communication between club and district.

At the moment about 20% of the clubs in the district still pay by cheque

Paying the fees online requires an individual debit card, so many clubs prefer bank transfer to a District account from their club's bank, or cheques.

We can't afford to lose clubs and in this day and age of advanced communications, clubs do not often let the District know of any changes to personnel and their details.

Q8

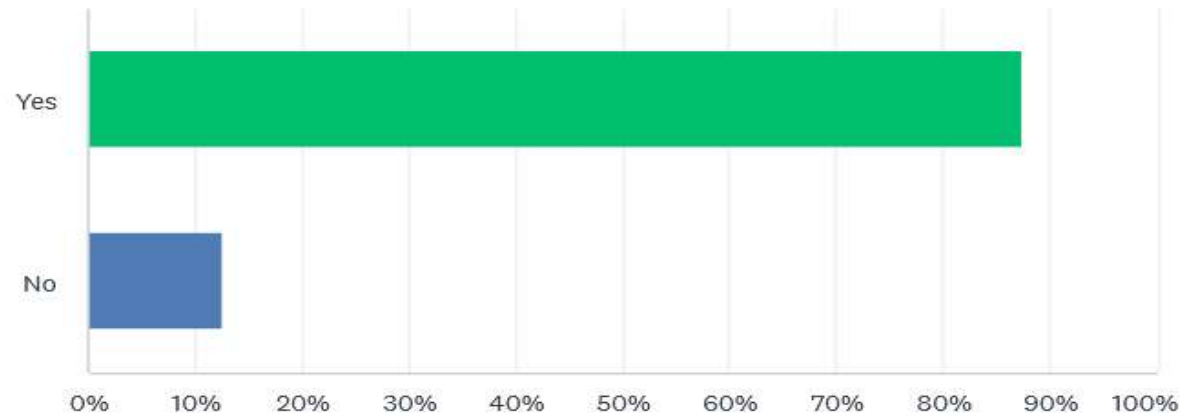


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TREASURER RESPONSIBILITIES Does the District Treasurer have the Annual Accounts for the District audited ?

Answered: 16 Skipped: 0



ANSWER CHOICES	RESPONSES	
▾ Yes	87.50%	14
▾ No	12.50%	2
TOTAL		16

Q9 - TREASURER RESPONSIBILITIES - Is there anything additional that the District Treasurers need any help or support with around their Treasurer responsibilities ?

CTT forms are generally past their sell by date e.g. affiliation form type boxes are too small, therefore the sheet elongates as you type in to above one A4 sheet.

Perhaps a short guide for new treasurers would help. It may be available in the minefield of a handbook, but well hidden!

The club event levy return form does not call for distance of the event or the result of the risk assessment. The district committee is supposed to receive this information.

The move to online entries and online affiliations has made the treasurers role much less onerous.

An easily accessible list of club events available to act as a check, as some clubs need to be chased to pay their levies.

As a new Treasurer I had tremendous support from Mark Sanders - who was, and continues to be, brilliant.

With the changes to the collection of open event levies there is only renewals and club events that need to be handled so no additional help is needed

There seems to be a wide variety of how treasurers organise their accounts and there seems to be little direction from National. Perhaps some training with a set process would help. Not all will cope with it but over time it could become more structured.

I think some of the forms that we use as Treasurers need updating, it is not easy to check on some of the amounts that are paid in.

Q10 - GENERAL QUESTION - Are there any other comments or suggestions that the District Treasurer and/or Assistant Treasurer would like to make?

Would an individual membership for single person have any benefit to numbers riding. Some riding bikes do not belong to clubs.

While I mail the monthly/annual reports in decent time the following month, I don't always get an acknowledgement.

I am retiring this year after 10 years in the position, and we have potentially recruited another treasurer. However there are currently 46 clubs in the district and Birdwell Wheelers occupy 4 seats on the committee, in spite of efforts to get more representation from across the district.

Every district does it differently as treasurers have had to improvise over the years. A standard list of tasks might help.

Also the monthly form 'A' has a few obscure questions. Maybe complete this on-line instead of email?

The links between clubs and districts are much weaker than they were; this atomisation seems to be a general feature of the sport in general.

I am very conscious that there seems to be a dwindling pool of volunteers to take on these roles which I feel is very sad but rather indicative of society nowadays

now much easier than a few years ago, main task nowadays is to collect club event levies and pay expenses (room hire, travel expenses etc.)

The treasurer's job is much easier since open levies switched to payment at source. There doesn't seem to be much more that can be done to reduce the job further.

SUGGESTIONS / RECOMMENDATIONS / CONSIDERATIONS:-

- . Treasurer Forms need refreshing and updating
- . Treasurer Guidance – a guidance note and/or some training (on-line or virtual) would be beneficial for new Treasurers
- . Consideration by CTT of Individual Membership (some riding bikes do not / do not want to belong to clubs).
- . Acknowledgement when things are sent to National Treasurer (reports, district accounts etc) to confirm receipt.
- . Completion of forms / returns on-line (with an acknowledgement of receipt/submission would resolve point above).
- . Paper entries / affiliations – they are low in volume and, therefore, not onerous to manage, however at some point on-line only should be the sole mechanism/process